Privacy notice for Rhodes Wood Hospital School

What's this about?

A new law is being made that keeps your information safe – things like your address, date of birth and phone number. The School and other people collect and use information for all kinds of reasons, and the new law tells them exactly what they are allowed to do with yours.

We collect some information about our pupils, like you. It's our job to tell you how we will collect the information, how we will record it and how we will use it.

In this notice, you will see different names or terms used that you may not be familiar with, such as:

Data controller: This person (or group of people, like a residential school) is in charge of the information we collect.

Data processor: This person processes information for the data controller.

Data protection officer (DPO): This person makes sure we do everything the law says. Our DPO can be contacted by emailing IG.Info@elysiumhealthcare.co.uk. You can also speak about data protection issues to the School's headteacher Eileen Field or email: rhodeswood@elysiumhealthcare.co.uk. The school's address is Rhodes Wood Hospital School, Shepherd's Way, Brookman's Park, AL9 6NN.

Personal data: This means any information that can be used to identify someone, such as your address and date of birth.

Who looks after your information?

The School is operated by Elysium Healthcare, which is the data controller of the personal information you give us – we look at how and why your information is collected and used. The main office for Elysium Healthcare is at 2 Imperial Place, Maxwell Road, Borehamwood, WD6 1JN.

Sometimes the School has to give your information to other people, such as the government, but it will only give away your information when you say it's ok or when the law says that they have to. When your data is given to someone else, they must look after it and keep it safe.

Why do we collect and use your information?

We will only collect your information when we need it to help us do our job or to follow the law. When we've collected it, here's how we use it:

- To support you when you become a resident of the School
- To monitor and report on your progress
- To provide appropriate support
- To assess the quality of our service
- To comply with the law, including regarding data sharing
- To keep you safe

The lawful bases we rely on for processing your information are:

- in relation to our agreement relating to your time as a pupil with us
- to comply with a legal obligation
- for legitimate interests (provided they don't override your interests)
- in other limited cases with your consent

Where we are using your sensitive personal information, such as medical information, we use this information:

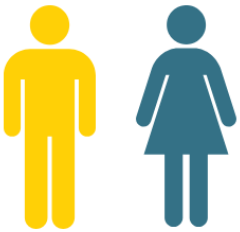
- in limited circumstances, with your explicit consent
- for healthcare purposes
- for legal claims
- to protect your interests (or someone else's interests)
- where it is needed in the public interest

What information do we collect?

The categories of information that the School collects, holds and shares include the following:

Your personal information

This is things like your name and address.



Your likes and dislikes

This could be the activities you like to do, it could even be what food you may like to eat.

Your characteristics

This means information about you, like where you're from, what language you speak and things like that.

Your attendance information

We will also record how many times you have had a day off and why you couldn't come to the School.

Your referral information

We collect your information when you begin you stay at the School and share this if you leave to another residential school.

Some of your medical information

We keep information about any times you've been ill and any special conditions you have that we need to know about to keep you safe.

Your special educational needs

We collect information that helps us teach you better, such as any special educational needs you may have.

Behavioural information

We record the number of times you've been excluded and why and if there have been any times staff have had to support you.

Photography

Using photographs of you counts as processing your personal data. Before we take or use any photographs we will ask you (if you're old enough) or a parent to give permission for us to take and use pictures of you. We might use your pictures on display boards or in your file.

Do you have to give us your information?

You must give us quite a lot of the information we need, but there is some information that you can choose whether to let us have it or not.

When we ask you for information that you don't have to give us, we will let you know why we want it and what we will do with it. If you don't want us to have the information, that's your choice, but this may mean that we might not be able to give you the full range of services that we have because we don't know enough about you.

How long will we keep your information?

We don't keep it forever, only for as long as we need it to help us do the thing we needed it for. We have a policy that tells us when to keep it and when to destroy it.

Will your information be shared?

We won't share your information with anyone else without your permission, unless the law says we can or should. We may share information with:

- The Local Authority (the organisation that introduced us all)
- The National Health Service(the people that look after your health)
- OFSTED – (the inspector of the School)

The information that we share with them includes:

- Your progress at the School
- Any medical needs you may have
- How we look after you

Sometimes we have to share your information. We normally have to share it with the people in charge of all residential schools, the Department for Education (DfE). They may ask us to share things like:

- Pupils who attend the residential school
- Attendance figures
- Your progress at the School

They store some of their information in the National Pupil Database, and then share some of it with people looking to help schools and pupils like you. But don't worry, the database is very safe and your information won't get lost or given to anyone who shouldn't have it.

We also sometimes subcontract our services to other organisations. They are required to take appropriate security precautions to protect your information and none of them are allowed to use your information for their own purposes.

We have to pass on certain information to the people in charge of local schools called the Local Authority.

We might share some information with people who provide education and training for people over 13, like colleges. We may pass on information that helps them to make sure they provide the right kinds of education, such as your name, date of birth, where you're from and things like that.

Your parents can ask us to only share your name, address and date of birth, and nothing else, by sending an email or letter to Eileen Field at the School at Rhodes Wood Hospital School, Shepherd's Way, Brookman's Park, AL9 6NN or email rhodeswood@elysiumhealthcare.co.uk. When you're 13, it's up to you to decide what information you want to share.

What are your rights?

You and your parents have the right to:

- Be told how we use your information.
- Ask to see the information we hold.
- Ask us to change information you think is wrong.
- Ask us to remove information when it's not needed anymore.
- Ask us to only use your information in certain ways.
- Tell us you don't want your information to be processed.

If the information we are collecting is information that you can choose not to give, you can tell us to stop collecting it at any time.

If you're worried about how we get and use your information, you can speak to the Headteacher at the school, who will be able to help you and answer any questions that you have. If you want to speak to somebody not at the school, you can call the people who look after information, called the Information Commissioner's Office (ICO), on 0303 123 1113 or using their live chat.

Would you like to know more?

If you or your parents would like to find out more information about how we and/or the DfE collect, use and store your personal information, please visit our website https://www.elysiumhealthcare.co.uk/education/schools/rhodes-wood-school/

Four important things to understand

Now you've read this, we hope you understand that:

- The law allows us to get and use your information to help us do our job.
- We may share your information with others, but only when we really need to.
- We will ask for your permission to share your information whenever you have a choice.
- You can tell us not to share your information, even when you have said yes before.

If you have any questions, Eileen Field at the School will be happy to help you (or you can email on rhodeswood@elysiumhealthcare.co.uk) or please contact us on IG.Info@elysiumhealthcare.co.uk or write to the data protection officer, Elysium Healthcare, 2 Imperial Place, Maxwell Road, Borehamwood, WD6 1JN.